

Frequently Asked Questions (FAQs)

Our strategic partnership with T-Mobile provides businesses with advanced mobile solutions that boost productivity, connectivity, and security. Alongside our expertise in technology sourcing and configuration, we offer exclusive subsidies as an Elite Partner with T-Mobile for Business, facilitating essential device upgrades that prepare you for the 5G and AI revolution.

- **What industries can benefit from Compucom and T-Mobile's integrated solutions?** Our solutions are versatile and can benefit industries such as healthcare, financial services, retail, and more.
- **How does the integration of 5G improve my business operations?** The integration of T-Mobile's 5G network ensures faster data speeds, lower latency, and more reliable connections, which are crucial for real-time applications and cloud-based services.
- **What kind of support can I expect from Compucom?** We offer 24/7 support with a dedicated team of experts ready to assist with any issues or optimizations needed for your IT infrastructure.
- **What makes T-Mobile's 5G network stand out?** T-Mobile's nationwide 5G network offers unmatched speed, reliability, and coverage, making it ideal for businesses that need consistent and robust mobile connectivity.
- **How does Compucom support businesses during the transition period?** Our team ensures a smooth transition with minimal disruption by providing comprehensive implementation and integration support, along with 24/7 technical assistance.
- **Are the solutions scalable for growing businesses?** Absolutely. Our solutions (including our infrastructure, device lifecycle, and digital/field support services) are designed to scale with your business, ensuring that you can accommodate growth and changing needs without compromising on performance or connectivity.
- **Can I customize the IT support services to meet my needs?** Yes, we offer customizable IT support services tailored to the specific requirements of your business, including different levels of technical assistance and strategic guidance.

"In a world where technology is required for virtually everything we do at work, it is important to know that the technology will be there – and work – when and where you need it. Our relationship with T-Mobile for Business will ensure a secure connection when it matters most."

Kevin Shank, Compucom CEO

Learn more about our partnership with T-Mobile, our readiness assessment, and how Compucom can source, integrate, and support all your technology needs at [compucom.com](https://www.compucom.com)

